

Call Before You Dig, Inc. (CBYD), is proud to announce the launch of **DamageAccess**, the new incident reporting program. Set to release in January 2018, the system provides a user-friendly format for reporting underground facility damage and violations of state digging laws. **DamageAccess** will be accessible via a log-in portal on the CBYD website, www.cbyd.com.

Excavators may not be mandated to report damage or violations like utilities but CBYD encourages the reporting to the State of Connecticut's Public Utilities Regulatory Authority, PURA. Reporting from both parties involved ensures PURA has all the information they need to understand what happened during the incident. Expanding the data collecting helps the industry learn and develop safer excavation practices.

There are two types of reportable incidents. One, is **Damage** done to, or contact made with, buried utility facilities. The other is a **Violation** of the state statutes relating to CBYD. Violations can include any number of issues, such as failure to pre-mark an excavation area, failure to respond to a locate request prior to the start date, miss-locating a buried facility or failing to have a CBYD ticket altogether. All reported incidents are investigated by PURA to determine if enforcement action is necessary.

DamageAccess will make reporting both **Damages** and **Violations** easier than before. Key features include auto-populating fields, dropdown boxes and "tick buttons" for quick and easy filing. A user dashboard provides the status of all your reports, allows you to begin a new report or continue a saved report and review your report history. **DamageAccess** also accommodates uploading pictures and attaching links to videos documenting the excavation site. The files are attached to the report as part of the permanent record.

Training videos, user documentation and Help Desk Services from the call center staff will all be available. **DamageAccess** is the newest technology offered by CBYD to enhance communication among all Damage Prevention Stakeholders, linking excavators, utilities and state regulators together. We welcome your feedback as CBYD strives to improve this critical data collection tool.

Look for **DamageAccess** on Call Before You Dig's website in January 2018!

*****Paper or PDF damage reports will NOT be accepted for incidents occurring after the first of the year. Damages that occur after December 31st, 2017 must be submitted on *DamageAccess*.*****